

Monthly Website Maintenance

Maintenance plans are optional, and they are geared to businesses or individuals who do not want to perform their own website software updates and/or handle off-site backups. It is important to run updates, because they often contain security patches. And it is important to take website backups and store them off-site in the event that something happens to your site.

**Ecommerce or sites with special needs will require terms that are specific to that website*

**Should premium plugins require payment for updates, the client will be notified and responsible for the costs associated for ongoing updates.*

- Updates (Wordpress / Plugins / Themes) 3x per month
- Uptime Monitoring
- Standard Backups: 4 per month
- Malware Scan: 4 per month
- Google Blacklist Monitoring
- Security Hardening
- Broken Link Checkers
- Google Analytics
- Google Pagespeed
- Google Crawl Errors
- Database Cleaning: 3 per month

* Daily homepage scan via Wordfence - In the event the automated scan is not available due to web host limitations or the scan provider is changed at some point, we will run a weekly manual home page scan that will at least scan for malware and blacklist status.

Some sites may not qualify for this plan if the websites are running complex plugins with known issues during updates. Plan does not include troubleshooting backups that stem from web hosting issues.

A 30 Day Cancellation Notice is REQUIRED. If you cancel your service upon receiving an invoice, you will be responsible for 30 days of service.

TOTAL \$450/6 months

Payment

Payment must be recieved in advance of the 6 month plan start.

Legal

Jen Chapman Creative will use its best efforts to meet deadlines and stay within established budgets. However, Client recognizes its responsibility in working with Jen Chapman Creative to provide necessary approvals within time frames needed to meet established deadlines.

Each party ("Indemnifying Party") shall indemnify and hold the other party ("Indemnified Party") harmless against any third party claim, including costs and reasonable attorney's fees, in which the Indemnified Party is named as a result of the negligent or intentional acts or failure to act by the Indemnifying Party, its employees or agents, while performing its obligations hereunder, which result in death, personal injury, or tangible property damage.

This indemnification obligation is contingent upon the Indemnified Party providing the Indemnifying Party with prompt written notice of such claim, information, reasonable assistance in the defense of such action, and sole authority to defend or settle such claim.

This indemnification clause shall survive the termination of this agreement Client's maximum liability to Jen Chapman Creative for any action arising under this agreement, regardless of the form of action and whether in tort or contract, shall be limited to the amount of consideration actually paid or to be paid to Jen Chapman Creative by Client under this agreement. The parties expressly agree to this allocation of risk set forth herein.

This Agreement shall be governed by and construed under the laws of the State of Arizona.

This Agreement represents the entire understanding of the parties and any prior representations are merged into this Agreement. Any amendments to this Agreement must be in writing and must be signed by both parties.

****UNPAID BALANCES AFTER 45 DAYS WILL BE TURNED OVER TO DAVIS MILES MCGUIRE GARDENER FOR LEGAL ACTION UNLESS COMMUNICATION OF NEW PAYMENT TERMS ARE AGREED UPON BY BOTH JEN CHAPMAN CREATIVE AND CLIENT.****

ACCEPTANCE OF THE PROPOSAL

Signature below confirms the agreement of contract and payment terms

Signature_____

Date_____